



CERTIFICATE OF COMPLETION

This is to certify that

Kristen Wilson

has satisfactorily completed

Complex Support Coordination (Online 2020)

On 17/12/2020

Complex Support Coordination

Course Details

Length: 2 days (6 x 1-1.5hr sessions)

Format: Online Workshop

Course Content

This 2 day online workshop condenses state-specific information and best practice resources to assist you to confidently support people with complex needs.

The jam packed agenda includes real life examples and will focus on both preventative and crisis responses, including:

- Complex Support Coordination Best Practice
- Complex Support Coordination Toolkit and Skill Set
- Strategies for mitigating the risk of crisis
- Working with mainstream government services: a state-based focus on health, mental health, justice, housing/homelessness and child protection.
- Understanding who is responsible for what: NDIS vs mainstream government
- Accessing the NDIS Complex Pathway and working with the NDIA during times of crisis
- Supporting people with complex family dynamics
- Supporting people to connect and maintain relationships with disability support providers
- Balancing duty of care and dignity of risk